

## **RED EAGLE RIDGE**

### **Chronic Ventilator Program**

### **2<sup>nd</sup> Floor Angus McGugan Pavilion**

#### **Information Sheet**

- 16 air conditioned private rooms – all with wheelchair accessible washrooms, showers, wall oxygen and suctioning, individually controlled thermostats.
- Common areas include: bistro style dining area, lounge, and main floor solarium.
- Sensor-equipped elevator and remote alarm system on main floor and second floor for safety and monitoring of residents.
- Physicians work on weekly rotational basis.
- Norwood is a non-smoking facility.
- Laundry services available.
- Family pets with up-to-date vaccination shots and leashes are welcome.
- Small fridges (bar size) and small microwaves (max. 800 watt) are welcome.
- Shaw cable (included in room charge).
- Telephone service provided by Telus – arranging and paying for the service is the responsibility of the resident and/or designated family member.
- Visiting hours add to the comfort and happiness of residents. Although visiting hours are flexible, most people usually visit between regular visiting hours from 8:00 a.m. to 9:00 p.m.
- The Tuck Shop, located on the main floor is open Monday thru Friday.
- Hairdressing services are available.
- Clinical Practice Coordinator coordinates clinical care of residents and provides staff education.
- Respiratory Therapy is available to provide support to residents, maintain all the ventilation equipment and provide continuing education to staff.
- The Social Worker is available to provide residents and family with supportive counseling, assistance with practical matters, and advocacy.
- The Food Services Department will be pleased to assist you with your special dietary needs.
- Occupational Therapy enhances and maintains resident autonomy and comfort through the provision of adaptive/assistive technology, environmental controls, and positioning devices.
- Physical Therapy works to maintain and/or improve the mobility, strength and flexibility of each resident within their functional capacity.
- Recreation Therapist provides residents with recreation participation, leisure education, and functional intervention programs.
- If you wish, staff and volunteers from Pastoral Care Services will be pleased to provide spiritual and emotional support to you and your family.

For further information please call:

Phil Kovler, Care Manager – 496-3264 Sandra Howes, Social Worker – 496-1391